

Office of the Ombudsman

Summary Report

April 01, 2011 - April 30, 2011

Report Summary

Number of Cases Opened	373
Number of Specific Issues	478
Number of Investigations	25

Number of Matters Referred	6
SCR	6

Number of Cases Closed	410
Number of Facility Visits	10
Hotline calls received after business hours	91

Number of External Contacts	5
Attorney	3
Court	2
