

# Office of the Ombudsman

## Summary Report

October 01, 2010 - October 31, 2010

### Report Summary

Number of Cases Opened	466
Number of Specific Issues	618
Number of Investigations	29

Number of Matters Referred	6
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DCWCS	1
SCR	4
SIU	1

Number of Cases Closed	744
Number of Facility Visits	17
Hotline calls received after business	120

Number of External	5
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Attorney	4
Family Court	1