

Office of the Ombudsman

Issue Report PIO

For the Period: 9/1/10 - 9/30/10 Total Complaints: 787

Access to Attorney	12	Mail	7
Access to Ombudsman	10	Medical	25
Arrest of Resident	29	Mental Health	5
Building & Plant Maintenance	11	Other	15
Case Follow-Up	21	Parent/Staff Interaction	2
Case Follow-Up & New Issue(s)	12	Parole	7
Clothing	11	Physical Abuse	6
Commissary	5	Placement Concerns	21
Credit for Detention or Jail Time	2	Positive Feedback	1
Dental	2	Post Arrest Notification	1
Disciplinary Action	26	Private Placement	2
Education	23	Problem with Prior OCFS Placemen	1
Extension of Placement	9	Problems with Peers	16
Family Contact	9	Problems with Staff	22
Fenner Hearing Observation	1	Programs & Services	24
Food	23	Property Issues	15
General Information	2	Quality of Life	18
Grievance Follow-Up	3	Recreation	10
Grievance Procedure	4	Regulation & Policy Issues	17
Law Enforcement Contact	27	Release	35
Legal Matters	25	Release Planning	37

Release Waiting Period	5
Religion	1
Restraint Report Follow-Up	1
Restraints	7
Room Confinement	14
Room Searches	4
Safety Concerns	3
SCR -- Initially Declined Facility Re	1
Staff Misconduct	5
Stage Advancement	10
Step 3	1
Stipend Programs	2
Strip Search	12
Telephone	19
Time Allowance Committee	2
Transfer to Closer to Home	18
Transfer to DOCS	10
UIR Follow-Up	27
UIR Follow-Up & New Issue(s)	8
Voter Rights	4
Wellness Check	66
Wellness Check & New Issue(s)	13