

Office of the Ombudsman

Number of Cases Opened

For the Period: 9/1/10 - 9/30/10 Total Cases: 545

INITIATED BY	METHOD	NO. SERVED	TOTAL
Resident			296
	Telephone	200	
	In Person	91	
	Correspondence	3	
	Overflow of In-Per	2	
Ombudsman			180
	In Person	129	
	Telephone	44	
	Overflow of In-Per	7	
Staff - Field			37
	Telephone	35	
	E-Mail	1	
	In Person	1	
Parent or Guardian			13
	Telephone	13	
Clinician/Therapist			8
	Telephone	8	
Attorney			2
	Telephone	2	
Private Citizen			2
	Telephone	2	
Staff - Asst. Director			2
	Telephone	2	

INITIATED BY	METHOD	NO. SERVED	TOTAL
Relative	Telephone	1	1
Staff - Central Office	Telephone	1	1
Staff - Director	Telephone	1	1
	Telephone	2	2
Total Cases:			545