

# Office of the Ombudsman

## Issue Report PIO

For the Period: 4/1/10 - 4/30/10 Total Complaints: 773

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Access to Attorney	6	Mental Health	4
Access to Ombudsman	17	Not Related to Placement	3
Arrest of Resident	19	Other	3
Building & Plant Maintenance	8	Parole	4
Case Follow-Up	50	Physical Abuse	5
Case Follow-Up & New Issue(s)	22	Placement Concerns	10
Clothing	10	Post Arrest Notification	1
Commissary	5	Problems with Peers	10
Credit for Detention or Jail Time	3	Problems with Staff	14
Dental	3	Programs & Services	32
Disciplinary Action	48	Property Issues	10
Education	19	Quality of Life	6
Family Contact	12	Recreation	7
Food	19	Regulation & Policy Issues	24
General Information	2	Release	29
Grievance Follow-Up	1	Release Planning	48
Interstate Compact	2	Release Waiting Period	12
Law Enforcement Contact	14	Restraint Report Follow-Up	1
Legal Matters	28	Restraints	6
Mail	5	Room Confinement	7
Medical	27	Room Searches	3

<b>Safety Concerns</b>	<b>2</b>
<b>Staff Misconduct</b>	<b>17</b>
<b>Stage Advancement</b>	<b>5</b>
<b>Step 3</b>	<b>1</b>
<b>Stipend Programs</b>	<b>2</b>
<b>Telephone</b>	<b>5</b>
<b>Time Allowance Committee</b>	<b>3</b>
<b>Transfer to Closer to Home</b>	<b>14</b>
<b>Transfer to DOCS</b>	<b>6</b>
<b>UIR Follow-Up</b>	<b>45</b>
<b>UIR Follow-Up &amp; New Issue(s)</b>	<b>6</b>
<b>Unfair Sanctions</b>	<b>1</b>
<b>Wellness Check</b>	<b>102</b>
<b>Wellness Check &amp; New Issue(s)</b>	<b>5</b>