

Office of the Ombudsman  
June 2010

		Total
Number of Cases Opened		532
OCFS	445	
Voluntary Agency	82	
Other	4	
CMSO	1	
Number of Specific Issues		795
Number of External Contacts		7
Attorney	3	
Court	1	
Law Guardian	1	
Parole	2	
Number of Facility Visits		14
Hotline calls received after business hours		142
Number of Cases Closed		530
Investigations and Report Follow-ups		51
Matters Referred		12
SCR	11	
SIU	1	