

Office of the Ombudsman
April 2010

		Total
Number of Cases Opened		578
OCFS	524	
Voluntary Agency	52	
Other	1	
CMSO	1	
Number of Specific Issues		825
Number of External Contacts		13
Attorney	3	
Caseworker	1	
Court	3	
District Attorney	1	
Educational Institution	1	
Law Guardian	2	
Parole	2	
Police	1	
Number of Facility Visits		17
Hotline calls received after business hours		120
Number of Cases Closed		614
Investigations and Report Follow-ups		53
Matters Referred		8
DCWCS	1	
SCR	6	
SIU	1	