

Office of the Ombudsman
March 2010

	Total
Number of Cases Opened	549
Number of Specific Issues	764
Number of External Contacts	11
Attorney	6
Educational Institution	1
Law Guardian	3
Parole	1
Number of Facility Visits	21
Hotline calls received after business hours	93
Number of Cases Closed	505
Investigations and Report Follow-ups	41
Matters Referred	15
DCWCS	3
SCR	10
SIU	2