

Office of the Ombudsman
February 2010

	Total
Number of Cases Opened	425
Number of Specific Issues	603
Number of External Contacts	16
Attorney	10
Court	2
District Attorney	1
Parole	2
Probation	1
Number of Facility Visits	13
Hotline calls received after business hours	85
Number of Cases Closed	311
Investigations and Report Follow-ups	34
Matters Referred	9
SCR	8
SIU	1