

Office of the Ombudsman

Issue Report

For the Period:	10/1/09	-	10/31/09	Total	482
Access to Attorney	12			Law Enforcement Contact	16
Access to Ombudsman	5			Legal Matters	18
Arrest of Resident	15			Mail	1
Building & Plant Maintenance	7			Medical	16
Case Follow-Up	7			Other	5
Case Follow-Up & New Issue(s)	6			Parent/Staff Interaction	3
Clothing	8			Parole	6
Commissary	3			Physical Abuse	5
Credit for Detention or Jail Time	4			Placement Concerns	12
Dental	2			Positive Feedback	1
Detention Center/Jail	1			Post Arrest Notification	2
Disciplinary Action	37			Private Placement	2
Education	13			Problem with Prior OCFS Placement	1
Extension of Placement	5			Problems with Peers	2
Extension of Placement - Follow Up	2			Problems with Staff	19
Family Contact	7			Programs & Services	18
FDP Observation	3			Property Issues	5
Food	11			Quality of Life	11
General Information	4			Recreation	6
Grievance Follow-Up	2			Regulation & Policy Issues	5
Grievance Procedure	3			Release	13

Release Planning	26
Release Waiting Period	2
Religion	3
Restraints	5
Return to Facility	1
Revocation	1
Room Searches	2
Safety Concerns	5
SCR -- Initially Declined Facility Report	1
Staff Misconduct	7
Stage Advancement	6
Stipend Programs	2
Telephone	7
Time Allowance Committee	2
Time Calculation	1
Transfer to Closer to Home	6
Transfer to DOCS	2
UIR Follow-Up	37
Voluntary Agency	24
Voluntary Agency - Not OCFS	1
Wellness Check	14
Wellness Check & New Issue(s)	3