

Office of the Ombudsman  
February 2009

	Total
Number of Cases Opened	466
Number of Specific Issues	651
Number of External Contacts	4
Attorney	2
Police	1
Law Guardian	1
Number of Facility Visits	17
Hotline calls received after business hours	77
Number of Cases Closed	349
Investigations and Report Follow-ups	52
Matters Referred	5
SCR	5