

Office of the Ombudsman
January 2009

	Total
Number of Cases Opened	312
Number of Specific Issues	449
Number of External Contacts	10
Attorney	7
Police	2
State Agency	1
Number of Facility Visits	14
Hotline calls received after business hours	112
Number of Cases Closed	410
Investigations and Report Follow-ups	34
Matters Referred	15
DCWCS	1
SCR	13
SIU	1