

Office of the Ombudsman
September 2009

	Total
Number of Cases Opened	517
Number of Specific Issues	725
Number of External Contacts	6
Attorney	5
Law Guardian	1
Number of Facility Visits	23
23 Visit Days in 20 Facility Reports	
Hotline calls received after business hours	65
Number of Cases Closed	551
Investigations and Report Follow-ups	55
Matters Referred	9
DCCS	1
DCWCS	2
SCR	6