

NYSCB
COMPREHENSIVE SERVICE CONTRACT
VENDOR AGENCY REPORT CARD

Agency: Helen Keller National Center (HKNC)

141 Middle Neck Road
Sands Point, NY 11050
(516) 944-8900

Date of Review: **November 12, 2015**

Description of Services

Senior Adult

The goal of the Senior Adult program is to make a comprehensive package of rehabilitation services available to individuals who are legally blind and are not seeking paid employment. Rehabilitation services provided to older individuals to assist them to achieve a greater level of safety and confidence in their living environments. Services provided to older individuals who require services in excess of the typical ALP-2 program in order to achieve their goals when special consumer needs are identified during the assessment. Rehabilitation services provided to individuals who will be served under the VR program with the goal of homemaker.

Initial Assessment

Prior to receiving Vision Rehabilitation Therapy, Orientation and Mobility Instruction, or Social Casework Services, individuals will participate in an Assessment.

The Assessment will:

1. Determine a consumer's readiness for services
2. Establish a baseline of skill against which future progress can be compared, and
3. Provide information about the amount of time services may take in order to assist the CBVH counselor and the consumer in their vocational planning

Rehabilitation

These services are designed to provide consumers, including high school and college students, with comprehensive and integrated training in basic life skills to prepare them for competitive or supported employment. Consumers referred for Rehabilitation services will receive training and/or services in any or all of the following three skill areas necessary to function as employed persons: safe travel/orientation and mobility, vision rehabilitation therapy, and social casework.

VOCATIONAL ASSESSMENT

A brief, time limited process to determine a person's resources, assets, interests and capabilities toward developing skills necessary for employment incorporating a comprehensive, systematic approach to engage the individual as an active participant in the assessment process, and including a thorough participatory interview with the individual and, as appropriate, with significant others.

WORK EXPERIENCE TRAINING

Consumers starting work experience training services participate in a time-limited experience which: (1) provides the consumer with an understanding of the work environment, and work-related behaviors, work skills and work experience; and (2) provides CBVH with information on how the consumer performed in the work setting.

REPORT

AGENCY:

Total agency review sample of 35% of all successful cases for the eighteen month period from 3/1/2012 to 8/31/2013.

SERVICES	% OF SUCCESS CASES SAMPLED	AVG. # OF UNITS OF SERVICE PROVIDED	AVG. LENGTH OF TIME FOR SERVICE PROVISION
Initial Assessment	21%	29	4.0 months
Rehabilitation Services	30%	51.9	7.64 months
Senior Adult Services	70%	42.2	4 days
ATC Assessment	33%	5.8	11.3 days
ATC Training	50%	64.2	6.60 months
Vocational Assessment	25%	33	3.37 months

Multiple Services	6	7.2

ADDITIONAL REPORT CARD/SURVEY INFORMATION: