

Office of the Ombudsman

Issue Report

For the Period:	9/1/09	-	9/30/09	Total	725
Access to Attorney	7			Law Enforcement Contact	14
Access to Ombudsman	10			Legal Matters	28
Arrest of Resident	13			Mail	3
Building & Plant Maintenance	4			Medical	34
Case Follow-Up	28			Mental Health	1
Case Follow-Up & New Issue(s)	3			Not Related to Placement	1
Clothing	6			Other	10
Commissary	10			Parent/Staff Interaction	4
Credit for Detention or Jail Time	1			Physical Abuse	2
Dental	5			Placement Concerns	20
Disciplinary Action	30			Post Arrest Notification	1
Education	18			Problems with Peers	7
Extension of Placement	1			Problems with Staff	26
Family Contact	11			Programs & Services	21
FDP Observation	5			Property Issues	7
Fenner Hearing Observation	2			Quality of Life	32
Food	15			Recreation	13
General Information	2			Regulation & Policy Issues	10
Grievance Follow-Up	3			Release	24
Grievance Procedure	3			Release Planning	42
Interstate Compact	1			Release Waiting Period	3

Religion	5
Restraint Report Follow-Up	5
Restraints	4
Revocation	2
Room Confinement	1
Room Searches	7
Safety Concerns	5
SCR -- Initially Declined Facility Report	1
Staff Misconduct	22
Stage Advancement	9
Stipend Programs	1
Strip Search	1
Telephone	21
Time Allowance Committee	2
Time Calculation	2
Transfer to Closer to Home	11
Transfer to DOCS	3
UIR Follow-Up	44
Voluntary Agency	6
Voluntary Agency - Not OCFS	1
Wellness Check -- Issue	25
Wellness Check -- No Issue	66