

Office of the Ombudsman

Issue Report

For the Period:	4/1/09	-	4/30/09	Total	757
Access to Attorney	19			Mental Health	6
Access to Ombudsman	3			Modified Service Program	1
Arrest of Resident	13			Other	5
Case Follow-Up	16			Parole	5
Clothing	18			Physical Abuse	4
Commissary	11			Placement Concerns	22
Credit for Detention or Jail Time	9			Positive Feedback	4
Dental	5			Problem with Prior OCFS Placement	1
Disciplinary Action	34			Problems with Peers	15
Education	24			Problems with Staff	21
Extension of Placement	10			Programs & Services	17
Extension of Placement - Follow Up	2			Property Issues	6
Family Contact	20			Quality of Life	53
Food	22			Recreation	6
Grievance Follow-Up	3			Regulation & Policy Issues	13
Grievance Procedure	4			Release	37
Interstate Compact	1			Release Planning	34
Law Enforcement Contact	14			Release Waiting Period	1
Legal Matters	18			Religion	6
Mail	10			Restraint Report Follow-Up	1
Medical	30			Restraints	4

Return to Facility	2
Revocation	1
Room Searches	2
Safety Concerns	2
SCR -- Additional Information Provided	1
Staff Misconduct	16
Stage Advancement	10
Stipend Programs	4
Telephone	13
Time Allowance Committee	5
Time Calculation	1
Transfer to Closer to Home	16
Transfer to DOCS	5
Transfer to OCFS	3
Transfer to Secure Facility	1
UIR Follow-Up	35
Unfair Sanctions	1
Vocational Programs	1
Voluntary Agency	15
Wellness Check -- Issue	9
Wellness Check -- No Issue	66