

Office of the Ombudsman

Summary Report

May 01, 2011 - May 31, 2011

Report Summary

Number of Cases Opened	440
Number of Specific Issues	608
Number of Investigations	47

Number of Matters Referred	12
DCWCS	1
SCR	10
SIU	1

Number of Cases Closed	391
Number of Facility Visits	14
Hotline calls received after business hours	138

Number of External Contacts	9
Attorney	7
Caseworker	1
Court	1
