

# Office of the Ombudsman

## Summary Report

March 01, 2011 - March 31, 2011

### Report Summary

Number of Cases Opened	415
Number of Specific Issues	612
Number of Investigations	41

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Number of Matters Referred	14
SCR	14

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Number of Cases Closed	467
Number of Facility Visits	15
Hotline calls received after business hours	105

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Number of External Contacts	10
Attorney	8
Court	1
Director of Attorney	1

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