

Office of the Ombudsman

Summary Report

December 01, 2010 - December 31, 2010

Report Summary

Number of Cases Opened	445
Number of Specific Issues	580
Number of Investigations	58

Number of Matters Referred	6
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DCWCS	2
SCR	4

Number of Cases Closed	347
Number of Facility Visits	16
Hotline calls received after business	164

Number of External	10
Attorney	5
Caseworker	1
Court	3
Law guardian	1