

Office of the Ombudsman

Issue Report PIO

For the Period: 10/1/10 - 10/31/10 Total Complaints: 618

Access to Attorney	11	Legal Matters	16
Access to Ombudsman	5	Mail	3
Arrest of Resident	13	Medical	14
Building & Plant Maintenance	10	Mental Health	2
Case Follow-Up	21	Other	8
Case Follow-Up & New Issue(s)	22	Parent/Staff Interaction	2
Clothing	6	Parole	2
Commissary	8	Physical Abuse	5
Credit for Detention or Jail Time	1	Placement Concerns	8
Dental	6	Post Arrest Notification	2
Disciplinary Action	30	Problems with Peers	16
Education	13	Problems with Staff	16
Extension of Placement	5	Programs & Services	8
Family Contact	6	Property Issues	24
Fenner Hearing Observation	2	Quality of Life	19
Food	16	Recreation	9
General Information	1	Regulation & Policy Issues	5
Grievance Follow-Up	2	Release	27
Grievance Procedure	2	Release Planning	26
Interstate Compact	2	Release Waiting Period	4
Law Enforcement Contact	7	Religion	3

Restraint Report Follow-Up	6
Restraints	2
Room Confinement	2
Room Confinement Report Follow-	1
Room Searches	12
Safety Concerns	1
Staff Misconduct	7
Stage Advancement	4
Strip Search	2
Telephone	16
Time Allowance Committee	2
Transfer to Closer to Home	16
Transfer to DOCS	12
Transfer to Secure Facility	1
UIR Follow-Up	22
UIR Follow-Up & New Issue(s)	2
Voluntary Agency - Not OCFS	1
Wellness Check	88
Wellness Check & New Issue(s)	13