

Office of the Ombudsman

Issue Report PIO

For the Period: 11/1/10 - 11/30/10 Total Complaints: 742

Access to Attorney	15	Mail	3
Access to Ombudsman	7	Medical	31
Arrest of Resident	14	Mental Health	10
Building & Plant Maintenance	12	Modified Service Program	1
Case Follow-Up	8	Other	4
Case Follow-Up & New Issue(s)	9	Parent/Staff Interaction	2
Clothing	11	Parole	1
Commissary	3	Physical Abuse	8
Credit for Detention or Jail Time	1	Placement Concerns	14
Credit for Prior Placement	1	Positive Feedback	2
Dental	5	Post Arrest Notification	2
Disciplinary Action	23	Problems with Peers	6
Education	18	Problems with Staff	24
Extension of Placement	7	Programs & Services	18
Facility Director Proceeding	1	Property Issues	16
Family Contact	12	Quality of Life	15
Food	21	Recreation	10
Grievance Follow-Up	4	Regulation & Policy Issues	6
Grievance Procedure	8	Release	28
Law Enforcement Contact	14	Release Planning	18
Legal Matters	20	Religion	2

Restraint Report Follow-Up	3
Restraints	9
Revocation	1
Room Confinement	14
Room Confinement Report Follow-	3
Safety Concerns	2
SCR -- Initially Declined Facility Re	1
Staff Misconduct	13
Stage Advancement	6
Step 3	3
Stipend Programs	5
Telephone	14
Transfer to Closer to Home	18
Transfer to DOCS	8
Transfer to OCFS	2
Transfer to Secure Facility	1
UIR Follow-Up	45
UIR Follow-Up & New Issue(s)	9
Voluntary Agency - Not OCFS	5
Wellness Check	88
Wellness Check & New Issue(s)	57