

Office of the Ombudsman

Issue Report PIO

For the Period: 12/1/10 - 12/31/10 Total Complaints: 579

Access to Attorney	14	Legal Matters	23
Access to Ombudsman	6	Mail	4
Arrest of Resident	17	Medical	22
Building & Plant Maintenance	10	Mental Health	7
Case Follow-Up	15	Other	2
Case Follow-Up & New Issue(s)	12	Parent/Staff Interaction	1
Clothing	5	Parole	1
Commissary	10	Physical Abuse	2
Community Services	1	Placement Concerns	11
Credit for Detention or Jail Time	3	Positive Feedback	1
Dental	2	Post Arrest Notification	5
Detention Center/Jail	1	Problems with Peers	2
Disciplinary Action	24	Problems with Staff	17
Education	11	Programs & Services	12
Extension of Placement	1	Property Issues	12
Family Contact	7	Quality of Life	10
FDP Observation	1	Recreation	10
Food	18	Regulation & Policy Issues	3
Grievance Procedure	2	Release	29
Interstate Compact	1	Release Planning	26
Law Enforcement Contact	5	Release Waiting Period	2

Religion	1
Restraints	2
Room Confinement	4
Room Searches	1
Safety Concerns	1
Staff Misconduct	5
Stage Advancement	4
Stipend Programs	3
Strip Search	1
Telephone	8
Time Allowance Committee	6
Transfer to Closer to Home	12
Transfer to DOCS	2
UIR Follow-Up	54
UIR Follow-Up & New Issue(s)	14
Vocational Programs	1
Voluntary Agency - Not OCFS	2
Wellness Check	69
Wellness Check & New Issue(s)	21