

Office of the Ombudsman

Number of Cases Opened

For the Period: 10/1/10 - 10/31/10 Total Cases: 466

INITIATED BY	METHOD	NO. SERVED	TOTAL
Resident			232
	Telephone	175	
	In Person	55	
	Correspondence	2	
Ombudsman			190
	In Person	158	
	Telephone	32	
Parent or Guardian			20
	Telephone	20	
Staff - Field			16
	Telephone	15	
	E-Mail	1	
Staff - Asst. Director			3
	Telephone	3	
Clinician/Therapist			1
	Telephone	1	
Former Resident			1
	Telephone	1	
Private Citizen			1
	Telephone	1	
Relative			1
	E-Mail	1	

INITIATED BY	METHOD	NO. SERVED	TOTAL
Staff - Director	Telephone	1	1
Total Cases:			466