

Office of the Ombudsman

Number of Cases Opened

For the Period: 8/1/10 - 8/31/10 Total Cases: 498

INITIATED BY	METHOD	NO. SERVED	TOTAL
Resident			267
	Telephone	237	
	In Person	28	
	Correspondence	2	
Ombudsman			154
	In Person	79	
	Telephone	75	
Staff - Field			41
	Telephone	40	
	E-Mail	1	
Parent or Guardian			12
	Telephone	11	
	Correspondence	1	
Staff - Asst. Director			8
	Telephone	8	
Staff - Director			4
	Telephone	4	
Private Citizen			3
	Telephone	3	
Clinician/Therapist			2
	Telephone	2	
Relative			2
	Telephone	2	

INITIATED BY	METHOD	NO. SERVED	TOTAL
Staff - Central Office			2
	E-Mail	2	
Advocate			1
	Telephone	1	
Former Resident			1
	Telephone	1	
	Telephone	1	1
Total Cases:			498