

Office of the Ombudsman

Issue Report PIO

For the Period: 5/1/10 - 5/31/10 Total Complaints: 640

Access to Attorney	7	Mail	4
Access to Ombudsman	7	Medical	22
Arrest of Resident	22	Mental Health	3
Building & Plant Maintenance	15	Other	5
Case Follow-Up	9	Parole	1
Case Follow-Up & New Issue(s)	2	Physical Abuse	11
Clothing	7	Placement Concerns	19
Commissary	2	Positive Feedback	1
Credit for Detention or Jail Time	3	Problems with Peers	16
Dental	3	Problems with Staff	33
Disciplinary Action	47	Programs & Services	25
Education	18	Property Issues	7
Extension of Placement	9	Quality of Life	12
Family Contact	6	Recreation	21
Fenner Hearing Observation	1	Regulation & Policy Issues	23
Food	10	Release	16
General Information	3	Release Planning	23
Grievance Follow-Up	3	Release Waiting Period	6
Grievance Procedure	2	Religion	3
Law Enforcement Contact	25	Restraint Report Follow-Up	3
Legal Matters	15	Restraints	4

Room Confinement	18
Room Confinement Report Follow-	2
Safety Concerns	1
Staff Misconduct	21
Stage Advancement	4
Step 3	4
Stipend Programs	7
Strip Search	1
Telephone	20
Time Allowance Committee	1
Transfer to Closer to Home	6
Transfer to DOCS	3
Transfer to Secure Facility	1
UIR Follow-Up	19
UIR Follow-Up & New Issue(s)	4
Unfair Sanctions	7
Vocational Programs	1
Voluntary Agency - Not OCFS	3
Wellness Check	40
Wellness Check & New Issue(s)	3