

Office of the Ombudsman  
May 2010

		Total
Number of Cases Opened		479
OCFS	424	
Voluntary Agency	49	
Other	5	
CMSO	1	
Number of Specific Issues		688
Number of External Contacts		9
Attorney	3	
Caseworker	1	
Law Guardian	2	
Police	1	
State Agency	2	
Number of Facility Visits		11
Hotline calls received after business hours		171
Number of Cases Closed		941
Investigations and Report Follow-ups		35
Matters Referred		16
DCWCS	4	
SCR	10	
SIU	2	