

Office of the Ombudsman

Number of Cases Opened

For the Period: 3/1/10 - 3/31/10 Total Cases: 549

INITIATED BY	METHOD	NO. SERVED	TOTAL
Resident			320
	Correspondence	3	
	In Person	85	
	Overflow of In-Per	1	
	Telephone	231	
Ombudsman			168
	In Person	108	
	Telephone	60	
Staff - Field			31
	E-Mail	1	
	Telephone	30	
Parent or Guardian			8
	Telephone	8	
Attorney			6
	Telephone	6	
Private Citizen			5
	E-Mail	1	
	Telephone	4	
Staff - Asst. Director			4
	Correspondence	1	
	Telephone	3	

INITIATED BY	METHOD	NO. SERVED	TOTAL
Staff - Director			3
	Correspondence	1	
	Telephone	2	
Clinician/Therapist			1
	Telephone	1	
Law Enforcement			1
	Telephone	1	
Relative			1
	Telephone	1	
Staff - Central Office			1
	Telephone	1	
Total Cases:			549