

Office of the Ombudsman

Number of Cases Opened

For the Period: 1/1/10 - 1/31/10 Total Cases: 471

INITIATED BY	METHOD	NO. SERVED	TOTAL
Resident			249
	Correspondence	1	
	In Person	79	
	Telephone	169	
Ombudsman			198
	In Person	146	
	Telephone	52	
Parent or Guardian			7
	Telephone	7	
Staff - Field			7
	Telephone	7	
Private Citizen			4
	Telephone	4	
Staff - Director			2
	In Person	1	
	Telephone	1	
Attorney			1
	Telephone	1	
Law Enforcement			1
	In Person	1	
Legislative Representative			1
	Telephone	1	

INITIATED BY	METHOD	NO. SERVED	TOTAL
Staff - Central Office			1
	Correspondence	1	
Total Cases:			471