

Office of the Ombudsman

Issue Report PIO

For the Period: 2/1/10 - 2/28/10 Total Complaints: 603

Access to Attorney	14	Mail	8
Access to Ombudsman	3	Medical	16
Arrest of Resident	4	Mental Health	9
Building & Plant Maintenance	18	Other	2
Case Follow-Up	17	Parole	7
Case Follow-Up & New Issue(s)	14	Physical Abuse	2
Clothing	13	Placement Concerns	11
Commissary	9	Positive Feedback	2
Credit for Detention or Jail Time	2	Problems with Peers	6
Dental	1	Problems with Staff	29
Disciplinary Action	32	Programs & Services	14
Education	23	Property Issues	7
Extension of Placement	4	Quality of Life	22
Family Contact	8	Recreation	20
FDP Observation	2	Regulation & Policy Issues	19
Food	10	Release	20
General Information	1	Release Planning	26
Grievance Procedure	5	Release Waiting Period	1
Interstate Compact	1	Religion	1
Law Enforcement Contact	11	Restraint Report Follow-Up	1
Legal Matters	21	Restraints	8

Room Confinement	2
Rule Violation Hearing	1
Safety Concerns	1
SCR -- Additional Information Provi	1
SCR -- Initially Declined Facility Re	1
Staff Misconduct	15
Stage Advancement	5
Step 3	1
Stipend Programs	6
Telephone	14
Terminating Placement	1
Time Allowance Committee	3
Transfer to Closer to Home	7
Transfer to DOCS	9
UIR Follow-Up	33
Unfair Sanctions	1
Vocational Programs	1
Voluntary Agency	11
Wellness Check	40
Wellness Check & New Issue(s)	6