

Office of the Ombudsman  
January 2010

	Total
Number of Cases Opened	471
Number of Specific Issues	718
Number of External Contacts	13
Attorney	6
Court	1
Law Guardian	2
Orthodontist	1
Parole	3
Number of Facility Visits	20
Hotline calls received after business hours	106
Number of Cases Closed	112
Investigations and Report Follow-ups	35
Matters Referred	9
SCR	9