

# Office of the Ombudsman

## Case Initiation Report

For the Period: 10/1/09 - 10/31/09 Total Cases: 355

INITIATED BY	METHOD	NO. SERVED	TOTAL
<b>Advocate</b>			<b>1</b>
	Telephone	1	
<b>Attorney</b>			<b>1</b>
	Telephone	1	
<b>Clinician/Therapist</b>			<b>2</b>
	Telephone	2	
<b>Law Enforcement</b>			<b>1</b>
	Telephone	1	
<b>Ombudsman</b>			<b>109</b>
	In Person	54	
	Telephone	55	
<b>Parent or Guardian</b>			<b>8</b>
	E-Mail	1	
	Telephone	7	
<b>Private Citizen</b>			<b>2</b>
	E-Mail	1	
	Telephone	1	
<b>Relative</b>			<b>3</b>
	Telephone	3	

<b>INITIATED BY</b>	<b>METHOD</b>	<b>NO. SERVED</b>	<b>TOTAL</b>
<b>Resident</b>			<b>201</b>
	Correspondence	3	
	In Person	41	
	Overflow of In-Telephone	7	
		150	
<b>Staff - Asst. Director</b>			<b>12</b>
	In Person	1	
	Telephone	11	
<b>Staff - Central Office</b>			<b>1</b>
	E-Mail	1	
<b>Staff - Director</b>			<b>1</b>
	Telephone	1	
<b>Staff - Field</b>			<b>13</b>
	In Person	1	
	Telephone	12	
		<b>Total Cases:</b>	<b>355</b>