

Office of the Ombudsman

Case Initiation Report

For the Period: 11/1/09 - 11/30/09 Total Cases: 399

INITIATED BY	METHOD	NO. SERVED	TOTAL
Attorney			1
	Telephone	1	
Clinician/Therapist			1
	Telephone	1	
Former Resident			1
	Telephone	1	
Ombudsman			139
	In Person	94	
	Telephone	45	
Parent or Guardian			10
	Telephone	10	
Private Citizen			3
	E-Mail	1	
	Telephone	2	
Resident			211
	In Person	77	
	Telephone	134	
Staff - Asst. Director			2
	E-Mail	1	
	Telephone	1	

INITIATED BY	METHOD	NO. SERVED	TOTAL
Staff - Field			31
	Correspondence	1	
	E-Mail	4	
	Telephone	26	
		Total Cases:	399