

Office of the Ombudsman
May 2009

	Total
Number of Cases Opened	392
Number of Specific Issues	517
Number of External Contacts	7
Attorney	6
Parole	1
Number of Facility Visits	18
18 Visit Days in 17 Facility Reports	
Hotline calls received after business hours	72
Number of Cases Closed	451
Investigations and Report Follow-ups	86
Matters Referred	15
DCWCS	3
SCR	12