

Office of Children and Family Services

Division of Juvenile Justice and Opportunities for Youth (DJJOY)

Automated Systems Overview

DJJOY currently has three automated systems to support the work done by OCFS in the juvenile justice arena:

- ❖ DJJOY Case Management Automation Project (CMAP)
- ❖ Juvenile Detention Automated System (JDAS)
- ❖ Automated Restraint Tracking System (ARTS)

DJJOY Case Management Automation Project (CMAP)

CMAP is an automated system used by DJJOY reception centers, residential facilities, and community multi-service offices (CMSOs, previously known as aftercare offices) to record and track the juvenile youth placed with OCFS. The system went live in July 2007, replacing the legacy KIDS (youth information) system that had been in place for almost 30 years!

CMAP is a web-based system, and provides the following automated functions:

- ❖ Intake functions, including initial youth classifications, initial risk assessments, youth and family information, and assessment scores
- ❖ Youth Update and Movement functions, including bed reservations and admissions (movements and absences), residential care information, conduct events, education and training, independent living, pre-release home assessments, risk assessments, health information, discharges, and more
- ❖ Placement functions, including detention time credits, absence tolling, placements that are extended or vacated, and parole board decisions.

The system provides automated alerts and email notifications, and allows workers to access records by workload rather than by function as in the old system.

The CMAP IT team is currently working on automating the Billing functionality. OCFS has historically provided local districts with hard copies of their juvenile youth rosters and movements for quarterly billing purposes. The quarterly billing process will evolve into an automated procedure. Further information and timeframes for this will be communicated from the OCFS Bureau of Financial Operations.

Beyond Billing, DJJOY has lots of requests for additional and enhanced functionality within CMAP, including but not limited to an interface with our child welfare system (CONNECTIONS), and with external agencies such as the state Department of Education and Department of Health.

Juvenile Detention Automated System (JDAS)

Detention is the “temporary care and maintenance of youth held away from their own homes pursuant to article three or seven of the FCA; pending a hearing for violation of conditions of release or parole; pending return to another jurisdiction; held pursuant to a securing order of criminal court or other court detention order.” (FCA/Part 180 Reg)

JDAS is used by secure and non-secure detention facilities statewide (except NYC) to track youth admissions and releases to/from detention. Deployed in October 2004 as the first module under CMAP, JDAS uniquely identifies youth admitted to detention, and then interfaces with CMAP to track the roughly 20% of those youth that are placed with OCFS. JDAS is also used by local districts: it retains history on youth, automates the creation of rosters, and generates Detention Time Certificates. The system allows local districts to prepare and submit claims electronically, and links to the Office of the State Comptroller for payments - which has dramatically decreased the timeframe and increased efficiency in the claims/payment process.

JDAS standardizes and automates the collection and reporting of youth in detention status for over 45 days. It provides a variety of reports related to admission history, length of stay, and days of care, which are used regularly by county DSS, Probation, and planning departments. In addition, the information collected in JDAS is used to provide statistical detention data to NYS Department of Health, Probation, Division of Criminal Justice Services, the Council on Children and Families, and the Vera Institute.

Automated Restraint Tracking System (ARTS)

ARTS is a web-based application for use by both Voluntary Agencies and DJJOY facilities to record all incidents of youth restraints (including escorts). The system allows agencies/facilities to collect and save data electronically, and over time will enable OCFS and the user organizations to view reports for trending/analysis as well as operational and statistical needs with the goal of overall reduction of physical restraints.

For DJJOY, the system is an electronic version of OCFS-2081 (Rev 3/2007), Administrative Review of Physical Restraint. ARTS is currently a stand-alone application; that is, it does not interface with other OCFS systems. However it is envisioned in the future that it will be integrated with the CMAP system as well as CONNECTIONS, to provide data integrity and reduce duplicate data entry related to youth and staff already known to be in agencies/facilities.

For more information please contact:

Jeff Evans
DJJOY
Director of Information & Technology Services
(518) 486-4335
jeff.evans@ocfs.state.ny.us

or
Sandra Carrk
OCFS-IT
Portfolio Mgr, DJJOY & Reporting Solutions
(518) 486-3236
sandra.carrk@ocfs.state.ny.us