

1/8/12

CONNECTIONS Clue: Bridges To Health Tips for Case Managers & HCI's

I can't access the B2H windows in CONNECTIONS for a newly enrolled child – Why?

- In order to access the Bridges to Health (B2H) windows in CONNECTIONS and enter B2H information, **the child must have a Program Choice of Placement**. If the child was accepted into B2H while in care but has been discharged and the Program Choice of Placement was end-dated, the Placement Program Choice must **temporarily** be added back so that the B2H windows can be accessed. Once the LDSS worker has completed and saved the Waiver Enrollment information, the Program Choice can then be end-dated if the child is no longer in care.
- The Health Care Integrator (HCI) has 30 days to complete the initial B2H Child and Adolescent Needs and Strengths (CANS) and enter the results of the information in CONNECTIONS. If **not done** in the **correct order** the **HCI** will be **unable to access the B2H Waiver**, resulting in the inability to track the child's services and service rates
- All children receiving B2H Services, except those with a finalized adoption, must have an open CONNECTIONS case.
- The discharge of a child from foster care does not impact the B2H CONNECTIONS windows. The CONNECTIONS Family Services Stage must remain open for an enrolled child to record the child's Individualized Health Plan (IHP) and CANS scores. If the child is no longer receiving child welfare services, the workers assigned should ignore the FASP queues.
- When a child is no longer in receipt of B2H Waiver Program services the Discontinuance from B2H Waiver enrollment must be recorded in both CONNECTIONS and on the WMS Restriction/Exception subsystem.
- LDSS staff are responsible for un-assigning the HCI CONNECTIONS role when enrollment is discontinued.
- If a child whose participation in the B2H Waiver Program is discontinued, and the child wishes to re-enroll, the enrollment process must be reinitiated.