

CONNECTIONS WEEKLY SYSTEM UPDATE



Memo

To: CONNECTIONS Implementation Coordinators
From: CONNECTIONS Communications
CC: LAN Administrators/Security Coordinators, Keyusers, OCFS -Directors of Services, CONNECTIONS Project Team
Date: September 19, 2003
Re: Activities for the week of September 19, 2003 – September 26, 2003

1. **New PC Service Pack, Patch, and Anti-Virus Utility**

Earlier this week, the COMMUNICATION Team forwarded a notice from OFT Customer Relations Representative, Rich Defichy, to district and agency LAN Administrators and CONNECTIONS Implementation and Security Coordinators regarding worm and system vulnerability activities and new PC service pack, patch and antivirus utility. For reference, we have attached this document to the Weekly Update cover email.

The following information provides an update on OFT's activities regarding worm and system vulnerability issues:

OFT is currently updating all machines, that they have access to, with the latest patch from Microsoft, MS-039. OFT is distributing the MS-039 update using Microsoft Software Update Services and WinInstall to the varying workstation types. Upon completion of this effort, scheduled for 9/19, OFT will be scanning all workstations and identifying which machines are still not at the correct service pack level and patch level. In the interim, the instructions in the above referenced Rich Defichy memo can be used to determine if a machine is up to date and if possible install the MS-039 patch. If an office is having an issue installing a service pack on a workstation, or correcting administrative rights issues, they can call the New York State Enterprise Help Desk at 1-800-697-1323.

In order to further assist the OFT Network Technologies Office in their continuing effort to carry out the worm and system vulnerability activities, please remember that all **SERVERS and PC's should be "Powered Up" at all times**, including nights and weekends. This is necessary for OFT to remotely contact and fix those servers and PC's.

Staff may turn their monitors off, but the processing component of the PC must remain on at all times. Servers should never be turned off without first contacting OFT staff.

2. CONNECTIONS-In-A-Box (CIAB) Replacement Project (CIAB Sites Only)

As referenced over the last several weeks, the 2003 CONNECTIONS-In-A-Box (CIAB) Replacement Project is moving forward. Similar to prior CONNECTIONS PC Replacement Projects, the CONNECTIONS-In-A-Box (CIAB) Replacement Implementation Plan will employ a regional approach. The rollout of the new CONNECTIONS-In-A-Box (CIAB) Windows 2000 workstations will begin in Region II (the Rochester Region), followed by Region I (the Buffalo Region), Region III (the Syracuse Region), Region IV (the Albany Region), Region V (the Yonkers Region) and Region VI (the NYC Region). Targeted communication regarding this project will be sent in advance of each region's implementation.

3. CONNECTIONS System Down Time

Please Note that a change to the CONNECTIONS weekly maintenance schedule has been implemented. The new schedule is as follows:

Friday, 9/19/2003 from 5:00 am - 7:00 am

Wednesday, 9/24/2003 from 5:45 am - 6:30 am

Friday, 9/26/2003 from 5:00 am - 7:00 am

4. Microsoft Exchange Servers

Due to regularly scheduled maintenance on MS Exchange E-mail 5.0 servers, all Exchange E-mail 5.0 servers will be unavailable on:

Sunday, 9/21/2003 from 1:00 am - 6:00 am

Sunday, 9/28/2003 from 1:00 am - 6:00 am