

CONNECTIONS WEEKLY SYSTEM UPDATE



To: CONNECTIONS Implementation Coordinators
From: CONNECTIONS Communications
CC: LAN Administrators/Security Coordinators, Keyusers, OCFS~Directors of Services, CONNECTIONS Project Team
Date: August 12, 2004
Re: Activities for the week of 8/13/04-8/22/04

1. HSEN NYSeMail Schedule Report

The attachment outlines a schedule of the Human Services Enterprise Network (HSEN) NYSeMail migration activities for local districts.

HSEN NYSeMail Migration Activities Notification – 8/9/04

8/9/04 – Day 1 Migration Support: - Livingston, Niagara, Steuben, Wayne, Wyoming, Broome.

8/9/04-8/13/04 - Data Moves: Seneca, Delaware, Fulton, Herkimer, Madison, Nassau. * Subject to review of network integration – may be delayed 1-4 days. Will send special notification when data move is performed. (Delaware is ready and will go today 8/9/04)

8/11/04 - Upgrades: Nassau, Genesee, Cortland, Montgomery

8/13/04 - Migration: - Seneca, Suffolk, Delaware, Fulton, Herkimer, Madison

Site Name	5.x-5.5 Move	Client Upgrade	Migration	Day 1 Support
Livingston	8/2/2004	7/21/2004	8/6/2004	8/9/2004
Niagara	7/26/2004	7/21/2004	8/6/2004	8/9/2004
Steuben	8/2/2004	7/28/2004	8/6/2004	8/9/2004
Wayne	8/2/2004	7/28/2004	8/6/2004	8/9/2004
Wyoming	8/2/2004	7/28/2004	8/6/2004	8/9/2004
Broome	8/2/2004	7/28/2004	8/6/2004	8/9/2004
Seneca	*8/9/2004	7/21/2004	8/13/2004	8/16/2004
Suffolk	8/2/2004	7/28/2004	8/13/2004	8/16/2004
Delaware	8/9/2004	7/28/2004	8/13/2004	8/16/2004
Fulton	*8/9/2004	7/28/2004	8/13/2004	8/16/2004
Herkimer	*8/9/2004	8/4/2004	8/13/2004	8/16/2004
Madison	*8/9/2004	8/4/2004	8/13/2004	8/16/2004
Nassau	*8/9/2004	8/11/2004	8/20/2004	8/23/2004
Genesee	8/23/1934	8/11/2004	8/27/2004	8/30/2004
Cortland	8/30/2004	8/11/2004	9/10/2004	9/13/2004
Montgomery	8/30/2004	8/11/2004	9/10/2004	9/13/2004

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2. IBM Motherboard Replacement Notice Schedule

OCFS, in conjunction with OFT and IBM, has undertaken a hardware replacement project to address *potential* problems with certain PC's. The 9700 PC's at issue are IBM model 6579/A40P. These comprise the CONNECTIONS 75% Desktop PC rollout that occurred in 2001–02. The 75% replacement PC's were the tan/beige colored models. These comprise approximately 75% of the so-called CONNECTIONS "tech refresh" rollout. Procedurally, a visiting technician will open each PC to inspect the motherboard's capacitor and replace it, if necessary. The procedure requires approximately 45 minutes per PC. A list of PC serial numbers to be inspected should be provided in advance of, or, at the time of the site visit. The procedure should not affect hard drive contents. However, as a precaution, users should move/copy critical documents or folders from the hard drive to a network drive (e.g. user directory). A site schedule is being issued on a monthly basis. IBM staff will notify designated contacts at scheduled sites in advance of the scheduled start date to confirm the visit or, reschedule in the event of conflicts.

The site schedule is attached below.



A40 Replacement
Summary & Schedule

If you have any questions related to the above, you may contact Paul Gavry/OCFS IT Operations.

3. CONNECTIONS System Down Time

Due to regularly scheduled maintenance CONNECTIONS will be unavailable on:

Friday, 8/13/04 from 5:00 AM - 7:00 AM

Wednesday, 8/18/04 5:00 AM - 7:00AM

Friday, 8/20/04 from 5:00 AM - 7:00 AM

4. Microsoft Exchange Mail Servers

Due to regularly scheduled maintenance on MS Exchange E-mail 5.0 servers, all Exchange E-mail 5.0 servers will be unavailable on:

Sunday, 8/15/04 from 1:00 AM - 6:00 AM

Sunday, 8/22/04 from 1:00 AM - 6:00 AM

