

CONNECTIONS WEEKLY SYSTEM UPDATE



Memo

To: Implementation Coordinators
From: CONNECTIONS Communications
CC: LAN Administrators, Keyusers, OCFS -Directors of Services,
CONNECTIONS Project Team
Date: July 25, 2002
Re: Weekly System Update--07/26/2002 Week's Activities

1. CONNECTIONS Desktop PC Replacement Project

Several weeks ago we announced that CONNECTIONS received approval from the Federal Department of Health and Human Services to replace the remaining 25% of the CONNECTIONS baseline desktop personal computers. Communication materials are currently being developed to assist Local Districts and Voluntary Agencies with the next phase of the CONNECTIONS Desktop PC Replacement Project. We anticipate sending out those materials in the next few weeks. Rollout of the new personal computers is expected to begin in early September 2002.

Please Note: The above referenced desktop pc replacement project does not include supplemental equipment, CIABs, laptops, printers or servers.

2. Case Management Staffing and Equipment Survey

On Wednesday 7/24/02 we sent the CONNECTIONS Case Management Staffing and Equipment Survey/Memo to Commissioners, Directors of Services, Local District & Voluntary Agency CONNECTIONS Implementation Coordinators, LAN Administrators and a limited number of Voluntary Agency Executive Directors (where email addresses and Executive Directors names are known). Also attached to that correspondence was the CONNECTIONS Charter which describes the CONNECTIONS functionality that is planned for the next few years. If you have not read the Charter, please take some time to do so before completing/submitting the Survey.

As we informed you in the memo, the Case Management Staffing and Equipment Survey is an on-line survey. The completion of this survey is extremely important and will be used by the CONNECTIONS Project to assist in planning for the future. **Districts and Voluntary Agencies should designate one person to complete and submit one Survey per district or agency.** The completed survey should represent the entire district or agency. ****For New York City ACS****, Management Information Systems is coordinating this effort. The completion/submission of this Survey must be

coordinated through MIS. Any questions should be directed to Dan Sedlis, Chris Flynn or Henry Wells.

Please Note: The Case Management Staffing and Equipment Survey Memo is a Word 2000 document. If the person designated to complete this survey is unable to open the document or is unable to access the link within the memo, please contact us immediately so that we can make arrangements to provide this information in another format.

Also please make note of the following clarification: In the Case Management Staffing and Equipment Survey Memo we made reference to specific dates whereby Districts/Agencies can update and complete survey. To clarify, Districts and Agencies will have until 8/21/02 to submit a completed survey. Between 7/24/02 and 8/21/02 Districts and Voluntary Agencies will be able to retrieve and update a previously submitted survey. After 8/21/02, Districts/Agencies will no longer be able to update a completed survey. If additional changes become necessary after 8/21/02, you will need to contact the CONNECTIONS Communication Team.

3. FAD Issues on the CONNECTIONS Intranet Website

****Reminder**** As referenced in prior CONNECTIONS Weekly Updates, the Communication Team has set up an area on the CONNECTIONS Intranet Website to address any FAD functionality that may have been impacted with the implementation of Build 15. Most of the identified FAD problems were corrected in the Build 15.02 patch. If you have not visited the Intranet Website, we would encourage FAD workers to do so <http://sdssnet5/ocfs/connect/>. The CONNECTIONS Communication Team continues to provide current information regarding FAD issues on the CONNECTIONS Intranet Website.

4. CONNECTIONS System Down Time

Due to regularly scheduled maintenance CONNECTIONS will be unavailable on:

Friday, 07/26/2002 from 5:00 am - 7:00 am
Friday, 08/02/2002 from 5:00 am - 7:00 am

5. Microsoft Exchange Servers

Due to regularly scheduled maintenance on MS Exchange E-mail 5.0 servers, all Exchange E-mail 5.0 servers will be unavailable on:

Sunday, 07/28/2002 from 1:00 am - 6:00 am
Sunday, 08/04/2002 from 1:00 am - 6:00 am