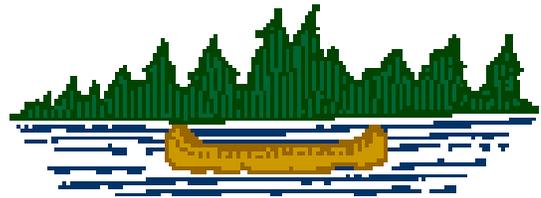


CONNECTIONS WEEKLY SYSTEM UPDATE



Memo

To: Implementation Coordinators

From: CONNECTIONS Communications

CC: LAN Administrators, Keyusers, OCFS -Directors of Services,
CONNECTIONS Project Team

Date: July 18, 2002

Re: DRAFT Weekly System Update--07/19/2002 Week's Activities

1. CONNECTIONS Desktop PC Replacement Project

We are pleased to announce that CONNECTIONS has received approval from the Federal Department of Health and Human Services to replace the remaining 25% of the CONNECTIONS baseline desktop personal computers. We anticipate rollout of the new personal computers beginning in early September 2002. In the next few weeks, we will be providing correspondence regarding the implementation schedule, reconciliation lists and other details.

Please Note: The above referenced desktop pc replacement project does not include supplemental equipment, CIABs, laptops, printers or servers.

2. NYPWA Conference Materials

The CONNECTIONS Project participated in the New York Public Welfare Association Summer Conference earlier this week (7/15- 7/17) in Saratoga Springs, New York. The CONNECTIONS Communication team staffed an exhibitors booth and developed/provided several resource materials on upcoming Project initiatives or prior Project-related materials. Some of the resource materials included the following:

- ❑ CONNECTIONS Case Management Highlights and Benefits
- ❑ PC Replacement (The Remaining 25%)
- ❑ Attachmate e-Vantage for LDSS CONNECTIONS users
- ❑ AlphaSmart/Monroe County DSS Evaluation

If you would like a copy of any of the above referenced materials, they are posted on the "What's New" Page of the CONNECTIONS Intranet Website <http://sdssnet5/ocfs/connect/>.

3. FAD Issues on the CONNECTIONS Intranet Website

****Reminder**** As referenced in prior CONNECTIONS Weekly Updates, the Communication Team has set up an area on the CONNECTIONS Intranet Website to address any FAD functionality that may have been impacted with the implementation of Build 15. Most of the identified FAD problems were corrected in the Build 15.02 patch. If you have not visited the Intranet Website, we would encourage FAD workers to do so <http://sdssnet5/ocfs/connect/>. The CONNECTIONS Communication Team continues to provide current information regarding FAD issues on the CONNECTIONS Intranet Website.

4. CONNECTIONS System Down Time

Due to regularly scheduled maintenance CONNECTIONS will be unavailable on:

Friday, 07/19/2002 from 5:00 am - 7:00 am

Friday, 07/26/2002 from 5:00 am - 7:00 am

5. Microsoft Exchange Servers

Due to regularly scheduled maintenance on MS Exchange E-mail 5.0 servers, all Exchange E-mail 5.0 servers will be unavailable on:

Sunday, 07/21/2002 from 1:00 am - 6:00 am

Sunday, 07/28/2002 from 1:00 am - 6:00 am