

CONNECTIONS WEEKLY SYSTEM UPDATE



Memo

To: Implementation Coordinators

From: CONNECTIONS Communications

CC: LAN Administrators, Keyusers, OCFS -Directors of Services,
CONNECTIONS Project Team

Date: June 27, 2002

Re: Weekly System Update--06/28/2002 Week's Activities

Have an enjoyable and safe 4th of July Holiday

1. CONNECTIONS Build 15

A). Identified FAD Issue – A problem has been identified related to the checkboxes in the “Renewal/Extension” section of the F/A Home License window. If the user is submitting this window for approval, 90 days prior to the expiration date of the FAD Home’s re-authorization, the system will currently allow both the “Re-authorization” and the “Fingerprint Extension” checkboxes (within the “Renewal/Extension” section of the F/A Home License window) to be selected. If both checkboxes are selected, the system will not allow the user to save and submit the F/A Home License window for approval.

This situation will be addressed with the implementation of CONNECTIONS Build15.1, which will then prevent the user from selecting more than one of the checkboxes. In the interim, the user needs to check either the “Re-authorization” checkbox (when the re-authorization is complete) or the “Fingerprint Extension” checkbox (if the user is missing fingerprints received) on the F/A Home License window.

As referenced in prior CONNECTIONS Weekly Updates, the Communication Team has set up an area on the CONNECTIONS Intranet Website to address any FAD functionality that may have been impacted with the implementation of Build 15. Most of the identified FAD problems were corrected in the Build 15.02 patch that was distributed over the weekend of 6/15/02. If you have not visited the Intranet Website, we would encourage FAD workers to do so <http://sdssnet5/ocfs/connect/>.

The CONNECTIONS Communication Team will continue to provide current information regarding FAD issues on the CONNECTIONS Intranet Website.

2. CONNECTIONS Data Fix For Alert & Reminder To-Do's

We were informed by our technical staff that a data fix was run to delete ALL Alert & Reminder To-Do's that were more than 365 days old, as of 06/25/02. This data fix was run on 06/25/02. This data fix will be run on a monthly basis.

FYI: As a matter of good practice, workers should be encouraged to delete Alert and Reminder To-Do's as appropriate.

3. District or Voluntary Agency Moves:

When any Local District or Voluntary Agency is planning a move, they should do so by using the attached electronic form called "NYSDDS Supplemental Equipment Request Form", that can be found in Exchange in the Public Folder named, "COMMAND CENTER". Local District and Voluntary Agency requests should be e-mailed to the CONNECTIONS Command Center, to the mailbox COMCTRUP. This form should be completed/sent by the Commissioner of the Local District or his/her designee or, the Executive Director of the Voluntary Agency or his/her designee.

Please Note: This above referenced procedure is in effect until the new INF is finalized.

4. CONNECTIONS 25% Desktop PC Replacement Project:

We are pleased to announce that CONNECTIONS has received approval from the Federal Department of Health and Human Services to replace the remaining 25% of the CONNECTIONS baseline desktop personal computers. We anticipate rollout of the new personal computers beginning in early September 2002. In the next few weeks, we will be providing correspondence regarding the implementation schedule, reconciliation lists and other details.

5. CONNECTIONS System Down Time

Due to regularly scheduled maintenance CONNECTIONS will be unavailable on:

Friday, 06/28/2002 from 5:00 am - 7:00 am
Friday, 07/05/2002 from 5:00 am - 7:00 am
Friday, 07/12/2002 from 5:00 am - 7:00 am

6. Microsoft Exchange Servers

Due to regularly scheduled maintenance on MS Exchange E-mail 5.0 servers, all Exchange E-mail 5.0 servers will be unavailable on:

Sunday, 06/30/2002 from 1:00 am - 6:00 am

Sunday, 07/07/2002 from 1:00 am - 6:00 am

Sunday, 07/14/2002 from 1:00 am - 6:00 am