

# CONNECTIONS WEEKLY SYSTEM UPDATE



## Memo

To: CONNECTIONS Implementation Coordinators  
From: CONNECTIONS Communications  
CC: LAN Administrators/Security Coordinators, Keyusers, OCFS -Directors of Services, CONNECTIONS Project Team  
Date: April 24, 2003  
Re: Activities for the week of April 25, 2003 – May 02, 2003

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### 1. **95% Citrix Screen Resolution**

As previously reported last week, the date for implementing the 95% Citrix screen resolution initiative is scheduled for this upcoming Friday (April 25th, 2003) during the scheduled Network and CONNECTIONS System downtime.

Beginning Friday morning, April 25<sup>th</sup>, when CONNECTIONS users navigate to the CONNECTIONS logon page, the web browser will dynamically select the correct Citrix display mode, depending upon the users local screen resolution. If the local screen resolution is set to 800x600 or lower, the display mode will remain full screen (100%), hence, there will be no change or impact. If the local screen resolution is set to 1024x768 or higher, the display mode will be set at 95%. The prime benefit of the 95% Screen Resolution is that users will no longer need to navigate between the Citrix session and other desktop functions using the **Alt +Tab** hot key combination or the **Ctrl + Esc** method. Users will see two separate tool bars, one for Citrix and one to access other desktop programs.

For additional information regarding the 95% Citrix screen resolution, please visit the CONNECTIONS Intranet Website Home Page (What's New section) <http://sdssnet5/ocfs/connect/default.htm>

### 2. **Pearl Street Data Center Powerdown**

A powerdown at the Pearl Street Data Center (Ten Eyck Building at 40 N. Pearl Street, Albany, NY) has been scheduled for Saturday, May 3<sup>rd</sup>, 2003. This powerdown is necessary to bring the Data Center's new UPS

system online. The time estimate to complete this activity is approximately 18 hours. The Data Center Managers have set a date of Saturday, May 3rd between 7:00 am through 11:59 pm. Preceding the powerdown it will be necessary to bring down all applications, all equipment, and the network in a controlled and orchestrated fashion. Following the restoration of power it will be necessary to bring everything backup in an organized fashion

As a result of this power shutdown, the CONNECTIONS Application will not be available on:

**Saturday, 05/03/03 from 7:00 am through 11:59 pm**

It is necessary for **all** CONNECTIONS users to log off the CONNECTIONS Application by 6:30 am on Saturday, 05/03. Staff will not be able to access the CONNECTIONS Application during this time. CONNECTIONS Downtime Procedures will be implemented for the transmission of CPS Reports between the SCR, ECS and Local Districts during this timeframe.

The use of computers for Exchange/Outlook E-mail will be become limited after 7:00 am on Saturday, 05/03 as the Exchange and other servers are powered down. Exchange/Outlook E-mail will be down through 11:59 pm, Saturday, 5/3.

### **3. CONNECTIONS System Down Time**

Due to regularly scheduled maintenance CONNECTIONS will be unavailable on:

Friday, 04/25/2003 from 3:00 am - 7:00 am

Friday, 05/02/2003 from 5:00 am - 7:00 am

### **4. Microsoft Exchange Servers**

Due to regularly scheduled maintenance on MS Exchange E-mail 5.0 servers, all Exchange E-mail 5.0 servers will be unavailable on:

Sunday, 04/27/2003 from 1:00 am - 6:00 am

Sunday, 05/04/2003 from 1:00 am - 6:00 am