



## CONNECTIONS Weekly Technical Bulletin

### FSS Phase 4 Implementation: Issues to be Corrected 7/8

The Family Services Stage (FSS)—Phase 4 build was implemented in the CONNECTIONS application on Friday, June 10th. The build included modernization of the Family Assessment and Service Plan (FASP) and the Service Plan Review (SPR), as well as new functionality to support The Preventing Sex Trafficking and Strengthening Families Act.

Issues identified and outlined in the June 16th edition of the CONNECTIONS Build Bulletin ( [Intranet](#) / [Internet](#) ) were corrected on Wednesday, June 29th.

**Additional issues identified post build implementation are scheduled for correction on Friday, July 8th, in the normal morning maintenance window.** These issues include the following:

- **Error when Closing INV Stage:** When attempting to submit an Investigation for closure, users are receiving an error message reading “Unknown: Nullable object must have value.” This error message points to a missing date of birth on the Person List of the stage. Until a fix implemented, staff are advised to add a date of birth for *every* person in the stage Person List, regardless of role.
- **Implied Role Issue:** Staff attempting to access Case Summary via the Implied Role path are unable to do so.
- **Other FASP Issues:** Several other minor issues identified when working within the Family Assessment and Service Plan (FASP), including FASP output issues, will be corrected.

July 8-14, 2016

### Weekly System Maintenance

Due to regularly scheduled maintenance, the CONNECTIONS application will be unavailable on:

- **Friday, July 8, from 4 a.m. to 7 a.m.**
- **Wednesday, July 13, from 4 a.m. to 7 a.m.**
- **Friday, July 15, from 4 a.m. to 7 a.m.**