



CONNECTIONS Weekly Technical Bulletin

CONNECTIONS Monthly OCI Reports

The CONNECTIONS Monthly Management Open Caseload Inquiry (OCI) Reports did not successfully run over the weekend of May 6-8, as scheduled. This issue has been resolved, and all OCI Reports should have been available to identified users in the Reports tab of CONNECTIONS by Thursday morning, 5/12.

The Summary of Characteristics report was available in the Reports tab of CONNECTIONS to identified users on Wednesday morning, 5/11.

Upcoming CONNECTIONS Build: Family Services Stage—Phase 4 Job Aid Now Available

The next build to the CONNECTIONS application is tentatively scheduled for implementation in May and will include the modernization of the Family Assessment and Service Plan (FASP) and the Service Plan Review (SPR), as well as new functionality to support The Preventing Sex Trafficking and Strengthening Families Act.

The FASP and SPR of the Family Services Stage (FSS) will be updated to a modernized user interface, consistent with other modernized CONNECTIONS modules such as Child Protective Services Investigation (INV) and Family Services Intake (FSI). Overall functionality, as well as security access rules, will remain essentially the same.

Additionally, new edits and windows will be introduced to further support The Preventing Sex Trafficking and Strengthening Families Act.

A **Job Aid**, which provides an overview of the modernized and new windows in CONNECTIONS, as well as step-by-step instructions for certain tasks, is now available on both the [Intranet](#) and [Internet](#).

Webinar Training, which began on April 11th, is open for registration in [STARS/HSLC](#). Additionally, an **Impact Analysis** is now available on the [Intranet](#) and [Internet](#).

The most recent edition of the CONNECTIONS Build Bulletin, available on both the [Intranet](#) and [Internet](#), provides more detailed information on anticipated changes and training and support.

May 13-19, 2016

Weekly System Maintenance

Due to regularly scheduled maintenance, the CONNECTIONS application will be unavailable on:

- **Friday, May 13, from 4 a.m. to 7 a.m.**
- **Wednesday, May 18, from 4 a.m. to 7 a.m.**
- **Friday, May 20, from 4 a.m. to 7 a.m.**