



CONNECTIONS Weekly Technical Bulletin

Upcoming CONNECTIONS Modernization: Organizational Hierarchy, Agency Access, and Progress Notes Windows

The next build to the CONNECTIONS application will include the modernization of Organizational Hierarchy and Agency Access windows, both security components of CONNECTIONS. The build will also tentatively include the modernization of the Progress Notes module of the Family Services Stage. The build is scheduled for the weekend of September 25.

All changes will be cosmetic only, following the “look and feel” of other modernized CONNECTIONS modules (i.e. CPS Investigation Stage, Family Services Intake (FSI), etc.) As such, there will be no changes to existing functionality in any of the affected windows.

More information, including the final composition of the build, a more detailed implementation schedule for the weekend of September 25, as well as build support documents, will be provided in the near future.

Please see this week’s CONNECTIONS Build Bulletin for additional information at the following links:

[Intranet](#) / [Internet](#)

Training Database Error when Approving FASPs

Currently, an error in the CONNECTIONS Training Database is preventing users from approving a Family Assessment and Service Plan (FASP). This issue is being worked on and will be resolved soon—it is not necessary to contact the ITS Enterprise Service Desk regarding this issue.

August 28-September 3

Weekly System Maintenance

Due to regularly scheduled maintenance, the CONNECTIONS application will be unavailable on:

- **Friday, August 28, from 4 a.m. to 7 a.m.**
- **Wednesday, September 2, from 4 a.m. to 7 a.m.**
- **Friday, September 4, from 4 a.m. to 7 a.m.**