



# CONNECTIONS Weekly Technical Bulletin

## Citrix Desktop Upgrade Scheduled for October 28th

On **Monday October 28th**, the Citrix Desktop will be upgraded to the latest version. When this upgrade is complete, the look and feel of the Citrix Desktop will change. Nothing has to be done by local users when this change is completed, since the web addresses (URL's) and Citrix functionality will remain the unchanged.

A document outlining the changes users will experience is available on the CONNECTIONS Website at the following links:

Citrix Desktop Upgrade ([Intranet](#))

Citrix Desktop Upgrade ([Internet](#))

**Please notify all affected staff of this upcoming change.**

October 18-24, 2013

### Weekly System Maintenance

Due to regularly scheduled maintenance, the CONNECTIONS application will not be available on:

- **Friday, 10/18**  
**from**  
**4 AM to 7 AM**
- **Wednesday,**  
**10/23**  
**from**  
**4 AM to 7 AM**
- **Friday, 10/25**  
**from**  
**4 AM to 7 AM**

CONNECTIONS Intranet Site: <http://ocfs.state.nyenet/connect/>

CONNECTIONS Internet Site: <http://ocfs.ny.gov/connect/>