



CONNECTIONS Weekly Technical Bulletin

Extended System Outage Postponed

The extended system outage scheduled for Friday, June 28th has been postponed. A rescheduled date and time will be provided when available.

Training Database Unavailable 6/27 and 6/28

Due to routine maintenance, the CONNECTIONS Training Database will be unavailable on Thursday, June 27th through Friday, June 28th.

Cognos to Upgrade July 1st

The OCFS Data Warehouse reporting environment is upgrading from Cognos 8 to Cognos 10 on **July 1st**. The Cognos 10 URL will be sent via email to OCFS Data Warehouse users on July 1st. If you currently access the OCFS Data Warehouse through SSLVPN, a “Cognos 10” link will be placed on your portal page on July 1st.

The new Cognos 10 will feature a familiar look and feel, but users should add the new URL to their shortcuts, if preferable. If you have three or more reports in your Cognos 8 *My Folders* area, they will be upgraded and moved to Cognos 10 for you. In addition, all reports on the *County* tabs will be upgraded and moved to Cognos 10 with their schedules intact. Reports stored in the *Technical Assistance* folder of Cognos 8 will also be upgraded and moved to Cognos 10, but without their schedules.

Users are encouraged to manually add the *OCFS Data Warehouse* tab to Cognos 10, as it will not automatically transfer from Cognos 8. The *OCFS Data Warehouse* tab is a shortcut to predefined reports and is used by the Data Warehouse team to display alerts and downtime. Instructions for installation are provided in a Quick Reference Guide, available on both the [intranet](#) and [internet](#).

For more information, contact the Data Warehouse team at data.warehouse@ocfs.ny.gov.

June 28 - July 3, 2013

Weekly System Maintenance

Due to regularly scheduled maintenance, the CONNECTIONS application will not be available on:

- **Friday, 6/28**
from
4 AM to 7 AM
- **Wednesday, 7/03**
from
4 AM to 7 AM
- **Friday, 7/05** from
4 AM to 7 AM