



..CONNECTIONS NEWS..

for the week of May 28 - June 4, 2010

CONNECTIONS Intranet site: <http://ocfs.state.nyenet/connect/>

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"Info to Know" for Caseworkers

Training Database Maintenance...

The Training Database will be down for scheduled updates from **Friday, June 4th** through **Monday, June 7th**, it will be available on **Tuesday, June 8th**.



The Open Caseload Inquiry (OCI) Report Web Based Training (WBT) Is Here!!!!

This piece was in the last edition of the CONNECTIONS NEWS.

The Professional Development Program of SUNY (in collaboration with OCFS) is happy to announce that the OCI Report Web Based Training (WBT) titled: [TS: Getting Acquainted with CONNECTIONS Updates - The New OCI Report](#), is now available through Training Space!!!

The purpose of this course is to provide Local District and Voluntary Agency casework and supervisory staff with detailed instruction on how to access and use the new version of the Open Caseload Inquiry (OCI) report. Proceeding at their own pace, learners will discover the features of the new report, how to customize it to meet individual needs and details of the information contained on the report. You can read all about the WBT by clicking on the link to the training announcement posted to the CONNECTIONS website: <http://ocfs.state.nyenet/connect/training/NEW%20Course%20Announcement%20-%20Getting%20Acquainted%20with%20CONNECTIONS%20Updates%20The%20New%20OCI.pdf>



The Open Caseload Inquiry (OCI) Report Job Aid

This piece was in the last edition of the CONNECTIONS NEWS.

The OCI job aid is available!!! For your convenience, the link to the job aid is posted below. Please note that the job aid is also posted to the CONNECTIONS intranet on the Home and Step-by-Step/Job Aid/Tips (Job Aid/Tips) pages.

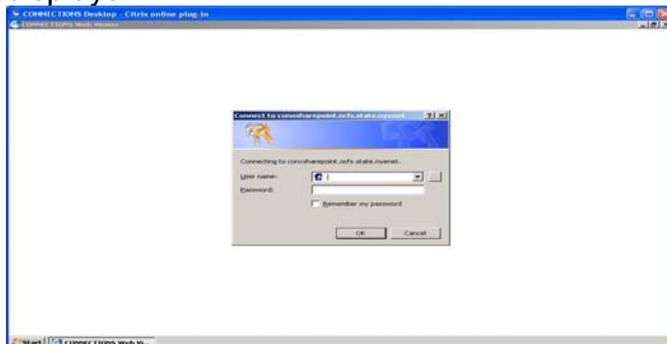
<http://ocfs.state.nyenet/connect/jobaides/OCI%20Job%20Aid%202%2017%2010.pdf>



Signing Into The Open Caseload Inquiry (OCI) Report

This piece was in the last edition of the CONNECTIONS NEWS.

Occasionally when accessing the OCI report we have heard that the following screen displays:



This screen displays only occasionally when you happen to “hit” certain Citrix servers. If you enter your credentials again you should be able to access the OCI report. We have

identified the issue causing this and are working with the Office for Technology and Microsoft to remedy this situation but wanted to let you know in case you might have experienced this situation.



The Multiple Person Report (MPR) Is Coming...

**** Please note that this piece is for local districts only.**
This piece was in the last edition of the **CONNECTIONS NEWS**.

As has been announced in RIST meetings statewide, the “new” MPR (Multiple Person Report) is here!!

The Multiple Person Report will be “rolled out” to the Syracuse (St. Lawrence, Jefferson, Lewis, Herkimer, Oswego, Oneida, Cayuga, Onondaga, Madison, Cortland, Chenango, Broome, Tioga and Tompkins) and Spring Valley (Sullivan, Ulster, Dutchess, Orange, Putnam, Rockland, Westchester, Nassau and Suffolk) regions on Friday, May 28th. This report will be available to either one or two individuals that have been designated by each district to receive the report.

This MPR will be generated for each local district and will display all CONNECTIONS persons that appear to be candidates for the Person Merge process. For each district, the report displays people having more than one occurrence of the same: Full Name, Sex and Date of Birth. For each person, the report shows the address of the person, the number of cases involving that person, it indicates if another county is involved with cases that include that person, displays the PID, corresponding WMS CIN (if available), full name, sex, and date of birth of the person, the case status, a case ID and includes the ID of the worker on the case. It should be noted that all people with “UNKNOWN” in the name field have been filtered out of the report, as have people in sensitive cases.

As a support to the rollout we are in the process of developing an MPR job aid that will be available shortly and will let you know when it is posted to the CONNECTIONS website.

Your CONNECTIONS Regional Office Implementation person will be in contact with you to support this implementation.



10-OCFS-LCM-02

Federal Administration for Children and Families’ Final Report on the 2009 Title IV-E Subsequent Primary Foster Care Eligibility Review

The purpose of this LCM is to inform local departments of social services that NYS was recently found to be in **substantial compliance** with federal Title IV-E child and provider eligibility requirements by the federal Administration for Children and Families (ACF). This determination was based on the Subsequent Primary Title IV-E Foster Care Eligibility Review (FCER), completed in Rensselaer during the week of August 31 -

September 4, 2009. The federal report was issued on April 14, 2010. This LCM transmits this Final Report on the FCER.

Although New York State passed this Subsequent Primary Review, two error cases and several improper payments were found. This is important as federal Title IV-E eligibility reviews occur on a three-year cycle and the next review will have the same high compliance threshold of 95%. Therefore, this LCM is also a reminder that the state, local districts, courts, voluntary authorized agencies and other necessary partners must continue to work together to focus efforts on improving Title IV-E compliance, including improving case documentation. The attached Final Report sets forth the ACF findings on areas in need of improvement and areas of concern, as well as areas of strength.

You can access this and other OCFS policies on its intranet website with this link: <http://ocfs.state.nyenet/policies/external/>

General "Info to Know"



Hibernation...brrrrrr.....

If your PC's is hibernating (automatically shutting off) in under 30 minutes the Office for Technology (OFT) is requesting that a Helpdesk (1-800-696-1323) ticket be called in, in each instance. The Office for Technology will fix the issue promptly.



NEW Postings to the CONNECTIONS Intranet

- ...CONNECTIONS NEWS... <http://ocfs.state.nyenet/connect/>



CONNECTIONS Weekly System Maintenance

Due to regularly scheduled system maintenance, the CONNECTIONS application will not be available on...

- [Wednesday, 6/2/10](#) from 5:00 AM - 7:00 AM
- [Friday, 6/4/10](#) from 5:00 AM - 7:00 AM



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