

..CONNECTIONS NEWS..

for the week of July 8 - 15, 2011

CONNECTIONS Intranet site: <http://ocfs.state.nyenet/connect/>

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"Info to Know" for Caseworkers



CONNECTIONS Resources and Info are NOW Available on the OCFS Internet!!!!!!

We are proud to announce that the CONNECTIONS intranet has now "moved" to the OCFS internet!!!!

All of the information that was previously housed on the CONNECTIONS intranet has now moved to the OCFS internet! That means that job aids, security info, tip sheets, updates, CONNECTIONS NEWSLETTERS and a WHOLE host of other resources are now available on the OCFS internet - which is a "white-listed" site - meaning that it is available from the internet to both local districts and voluntary agencies!

Check out the site - here is the link: <http://www.ocfs.state.ny.us/connect/>



CONNECTIONS Transformation Pilot Evaluation Findings

The CONNECTIONS application is being redesigned to modernize its underlying architecture and to make its user interface more intuitive and consistent with contemporary Graphical Interface application standards. No underlying functions or business rules are being added or changed.

A pilot of the changes was conducted in the spring of 2011 in order to test the changes in a realistic environment and to seek feedback on the application changes, training, and support efforts by OCFS. The pilot included 19 districts and agencies from every region in the state.

Attached is a summary of the findings of the pilot, focused on users reactions to the new application features and to the training they received in support of the new functionality.



CONNECTIONS
Transformation Pil...



CONNECTIONS Transformation Post Implementation Survey - Your Opinion Counts!

Approximately **one month** following the release of the Transformed CONNECTIONS application in each region, a *sample* of staff in that region will be asked to complete a survey. The purpose of the survey is to obtain staff's reaction to the recent CONNECTIONS application changes, as well as their views on the effectiveness of the communication, training and support activities that were designed to prepare them for the Transformation. The results of the survey will be used to help OCFS determine the need for additional application improvements, as well as refine preparation activities for future enhancements. Summary findings will be shared with the field.

The Albany County DCYF and 1200 Waters Place/ACS pilot participants received the survey on June 20th. The randomly selected (sample) staff in the Albany region will receive it on July 11th. They will be emailed a link to the web-based, anonymous survey instrument. The survey should take approximately five-ten minutes to complete.

We ask that you please encourage staff in your local district or agency who receive the survey to take the time to thoughtfully complete it. Thank you!!!!



CONNECTIONS Transformation Resources --NEW/Revised Tip Sheets--

In continuing to provide resource documents regarding the Transformation, we have created and/or updated 7 tip sheets. All the new tip sheets are posted to the CONNECTIONS intranet on both the Home and Transformation pages. Please note that we are in the process of creating/updating more tip sheets which will be posted to the CONNECTIONS intranet soon!

For your reference, the following is a title list and link to each of them.

- Accessing Online Resources

http://ocfs.state.nyenet/connect/jobaides/Tip%20sheets/Accessing%20Online%20Resources%20FINAL%20v2_0%20rev%2003_17_111.pdf

- Progress Notes: Search, Sort and Print

http://ocfs.state.nyenet/connect/jobaides/Tip%20sheets/Progress%20Notes-Search%20and%20Sort_rev%20120110.pdf

- Progress Notes: Create and Modify

http://ocfs.state.nyenet/connect/jobaides/Tip%20sheets/Progress%20Notes-Create%20and%20Modify_rev%20120110.pdf

- Progress Notes: Show Instructions

http://ocfs.state.nyenet/connect/jobaides/Tip%20sheets/Progress%20Notes%20Show%20Instructions%20FINAL%20v2_0%20_rev%2003_17_11.pdf

- Creating a Family Services Intake (FSI) from a CPS Investigation

<http://ocfs.state.nyenet/connect/jobaides/Tip%20sheets/Creating%20a%20FSI%20from%20a%20CPS%20INV%20rev%20120610.pdf>

- Creating Contract Headers

http://ocfs.state.nyenet/connect/jobaides/Tip%20sheets/Contract%20Header%20Tip%20Sheet%20FINAL%20v2_0%20_rev%2003_17_11_.pdf

- CONNECTIONS Transformation Tip Sheet: Implied Role/Cross District Access

<http://ocfs.state.nyenet/connect/jobaides/Tip%20sheets/Implied%20Role%20Tip%20Sheet%20v2%20Final%2006%2011.pdf>



CONNECTIONS Transformation Highlights and Resource Documents

The following information provides a broader scope of what the transformed application will look like, as well as how it will function. For any updates to the information below we refer you to the Transformation page of the CONNECTIONS intranet.

The following are the CONNECTIONS Transformation resource documents:

- The CONNECTIONS Transformation Highlights
<http://ocfs.state.nyenet/connect/projupdt/CONNECTIONS%20Transformation%200Highlights%20%20final.pdf>
- The CONNECTIONS Transformation Quick Start Guide
<http://ocfs.state.nyenet/connect/jobaides/Transformation%20Quick%20Start%20Guide%20final.pdf>
- The CONNECTIONS Phase 1 Transformation Job Aid
<http://ocfs.state.nyenet/connect/jobaides/CAMP%20Phase%201%20Job%20Aid%20-%20PDF.pdf>

If you have any question related to the Transformation we refer you to your agency's OCFS CONNECTIONS Implementation staff in your local regional office.



NEW INFO -- CONNECTIONS Transformation Training

Training on the Transformed application is open to staff from both local districts and voluntary agencies - state-wide!!!

During the past month, we forwarded announcements regarding the training that has been designed for the CONNECTIONS Transformation, to local district and voluntary agency Staff Development Coordinators, CONNECTIONS Implementation Coordinators as well as Directors of Services for the Albany, New York City, Spring Valley and Syracuse regions. Now, Transformation training has been opened to local districts and voluntary agencies across the state. For further information, please refer to the attachment and links below.

CONNECTIONS Transformation Training Announcement



Transformation
Training Announceme

iLinc and WBT Training Announcements

- **CONNECTIONS Transformation Training for Supervisors and Resource Users - iLinc Training**
[http://ocfs.state.nyenet/connect/training/Course%20Announcement%20Tranfmtn%20iLinc%20Training%20for%20Sup%20and%20RUs%20\(3\).pdf](http://ocfs.state.nyenet/connect/training/Course%20Announcement%20Tranfmtn%20iLinc%20Training%20for%20Sup%20and%20RUs%20(3).pdf)
- **TS: CONNECTIONS Transformation for CPS Workers Three-part, Web-based Training**
http://ocfs.state.nyenet/connect/training/Course%20Announcement%20Tranfmtn%20for%20CPS%20Workers%20CBT_FINAL.PDF
- **TS: CONNECTIONS Transformation for Child Welfare Workers Two-part, Web-based Training**
http://ocfs.state.nyenet/connect/training/Course%20Announcement%20Tranfmtn%20for%20CW%20Workers%20CBT_FINAL.PDF
- **TS: CONNECTIONS Transformation for FAD Workers Three-part, Web-based Training**
http://ocfs.state.nyenet/connect/training/Course%20Announcement%20Tranfmtn%20for%20FAD%20Workers%20CBT_FINAL.PDF
- **Accessing CONNECTIONS On-line Training Courses – UPDATED**
<http://ocfs.state.nyenet/connect/training/Accessing%20Online%20Training--Updated%203-25-11.pdf>



CONNECTIONS Transformation Training: Clarification for Web-based Training Courses and Modules

It has come to our attention that there may be a bit of confusion regarding the training courses and modules staff should be completing in preparation for CONNECTIONS Transformation. In this light, we have developed a few guidelines to clarify what is recommended:

- ***Only*** supervisors and Resource Users should take the iLinc Class titled: **LL: CONNECTIONS Transformation Training for Supervisor/RU (iLinc)**
- Line staff should take **one** of the three web-based trainings (WBT) depending on their primary role:
 - Foster Care, Adoption, Preventive Services and ongoing CPS Services caseworkers should take -- **TS: CONNECTIONS Transformation for Child Welfare Workers: Part 1** (2 modules)
 - CPS Investigation caseworkers should take -- **TS: CONNECTIONS Transformation for CPS Workers: Part 1** (3 modules)
 - FAD caseworkers should take -- **TS: CONNECTIONS Transformation for FAD Workers: Part 1** (3 modules)
- When you register a trainee for a WBT course labeled “Part 1”, the STARS system will **automatically** register the trainee for all of the modules in the course.
- Each WBT is divided into either 2 or 3 modules as noted above. **The first two modules in each course are identical.** One focuses on changes to Common Features and the other focuses on changes to Searching. Where there is a 3rd module, it deals with specialized functionality for CPS or FAD caseworkers.

- If a caseworker has responsibilities that cut across more than one program area, for example, child welfare and CPS, the caseworker should take only the CPS WBT. This WBT includes the same two modules that comprise the Child Welfare WBT and covers the changes to the CPS Investigation functionality in the third module.
- The WBT courses may be taken in more than one sitting.
- Supervisors are welcome to take any of the WBTs in addition to the iLinc class if they wish to gain a more detailed view of the changes.

General "Info to Know"



New York State Office of Cyber Security Information Bulletin - State Police Warn of E-mail Hoax

Date Issued: July 6, 2011

The New York State Police has received complaints about spam that has gone out nationwide and internationally with the information below. The spam appears to have hit a large number of yahoo e-mail addresses. The e-mail had an attached file (Ticket.zip) that contains malware. Some recipients report that the malware was caught by their anti-virus software. A sample of the file attachment is being analyzed by NYS OCS IRT.

NYSP PIO has distributed a media release warning about the spam.

This bulletin will be updated once the analysis of the malware is complete.

E-mail Sample:

> New York State Department of Motor Vehicles UNIFORM TRAFFIC TICKET
 > POLICE AGENCY NEW YORK STATE POLICE Local Police Code THE PERSON
 > DESCRIBED ABOVE IS CHARGED AS FOLLOWS Time
 > 7:25 AM
 > Date of Offense
 > 07/02/2011
 > IN VIOLATION OF
 > NYS V AND T LAW
 > Description of Violation
 > SPEED OVER 55 ZONE
 > TO PLEAD, PRINT OUT THE ENCLOSED TICKET AND SEND IT TO TOWN
 COURT,
 > CHATAM HALL., PO BOX 117 <Ticket.zip>

GIS Messages: *2 NEW General Information System Messages*

Two new General Information System messages are available:

- # 11-005 (Revised) - dated: 7/6/11
Revised System Instructions for WMS Services (Case Type 40) and CCRS changes supporting KinGAP
[http://ocfs.state.nyenet/it/generalresources/2011%20GIS/GIS%2011005%20%20Revised%20%20Services%20System%20changes%20supporting%20Kinship%20Guardianship%20\(KinGAP\).pdf](http://ocfs.state.nyenet/it/generalresources/2011%20GIS/GIS%2011005%20%20Revised%20%20Services%20System%20changes%20supporting%20Kinship%20Guardianship%20(KinGAP).pdf)
- # 11-006 - dated: 7/7/11
Changes to Allow Retro-Eligibility for KinGAP Cases and WMS Edits Applied to Prevent EAF Claiming for Adoption Subsidy Cases
<http://ocfs.state.nyenet/it/generalresources/2011%20GIS/GIS%2011%20006%20Changes%20to%20Allow%20Retro-Eligibility%20for%20KinGAP%20Cases%20and%20WMS%20Edits%20Applied%20to%20Prevent%20EAF%20Claiming%20for%20Adoption%20Subsidy%20Cases.pdf>



NEW Postings to the CONNECTIONS Intranet

- ...CONNECTIONS NEWS... <http://ocfs.state.nyenet/connect/>



CONNECTIONS Weekly System Maintenance

Due to regularly scheduled system maintenance, the CONNECTIONS application will not be available on...

- [Wednesday, 7/13/11](#) from 5:00 AM - 7:00 AM
- [Friday, 7/15/11](#) from 5:00 AM - 7:00 AM



Office of Children & Family Services
Gladys Carrión, Esq., Commissioner