



..CONNECTIONS NEWS..

for the week of April 24 - May 1, 2009

Developing a more caseworker centric system

CONNECTIONS Intranet site: <http://ocfs.state.nyenet/connect/>

FEATURED IN THIS EDITION

"Info to Know" for Caseworkers

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"Info to Know" for Caseworkers



!!!Update!!! - Entering AFCARS Info

AFCARS updates for the October 2008 - March 2009 reporting period can be entered until April 29th.

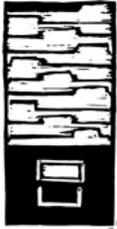
Entry of Clinical Diagnosis information is currently at an 88% rate - our highest ever! The AFCARS 'standard' is 90% and it is within our reach - please make an effort to update all AFCARS related information, but particularly Clinical Diagnosis, by the 29th.

The data for the Missing Clinical Diagnosis report has been updated 'as of' April 15th. Please review this report and update the child's Clinical Diagnosis information.

Thank you!

For your reference, there are two documents that describe the AFCARS system, they are the *CONNECTIONS System Build 18.9.6 Job Aid - Adoption and Foster Care Analysis Reporting System* and the *CONNECTIONS Tip Sheet - Recording AFCARS Data*.

General "Info to Know"



An Update on the Records Retention Run

The process to expunge reports that have aged out of the system has been temporarily suspended because of a need to retain such records on a short term basis due to the possibility they may be necessary in connection with pending federal litigation. We hope that this suspension will last no more than a few months.



!!!Update!!! ***Client VPN cut-off date extended to May 31, 2009***

Please see the bulletin below that was sent out by OFT on March 26th, 2009. Any device; PC, laptop or tablet, that uses Client VPN (currently Cisco) to connect to the HSEN network is required to make this change. The cut-off date has been extended by special request to May 31, 2009. Any device that has not converted to the new Juniper Client after that date will not be able to connect. The hardware that supports the Cisco client will be decommissioned on June 1st.

NOTE: SSL VPN users WILL NOT be affected by this change.

There are detailed instructions included in the attached documentation. All technical issues should be directed to the OFT Coordination Center at (800)603-0877. Any other issues or questions can be directed to me at the contact information below.

Thank you all for your cooperation on this.

Customer Notification - Juniper VPN Network Connect Client Migration (09-CNS-02)

**** Please note:**

Contact Info Update -

- If you have questions related to the content of this notification please contact the Coordination Center at 1-800-603-0877 or send an email to: oft.sm.cns.coordination.center@oft.state.ny.us
- The following piece was sent to local district and voluntary agency LAN Administrators last week.
- This implementation does not impact SSL/VPN users - only those who have Client VPN will be impacted.

CUSTOMER NOTIFICATION—(CUSTOMER NETWORKING SOLUTIONS)

NUMBER: 09-CNS-02

TITLE: Juniper VPN Network Connect Client Migration

DATE ISSUED: March 26, 2009

Overview

CIO/OFT's Customer Networking Solutions is migrating from the Cisco VPN Client to Juniper Network Connect VPN. **This migration will end on April 30, 2009.**

The new VPN solution is a web-based network access method that establishes a connection to the state network using a standard web browser. The new VPN client is coupled with an endpoint defense module called Juniper Host Checker. This component ensures that the accessing machine is a member of either the HSEN or NYS active directory domain, and it requires that the Symantec Protection Agent is installed and running.

Please read this notification in its entirety for more information and installation instructions.

Services Impacted

All HSEN and CIO/OFT (OA) Cisco VPN users will be impacted by this change. If administrative rights have been granted, users can install and begin using the new client immediately. If administrators are not certain that VPN users have administrative rights and are interested in granting them, view the document "Granting Administrative Access to Laptop Users." After April 30, 2009, the HSEN and OA Cisco VPN service will no longer be available.

Audience

This notice has been distributed to LAN Administrators and Local Security Administrators who support HSEN and OA Cisco Client VPN users for remote network access. Please inform your VPN user community accordingly.

Assistance

If you have any questions regarding the information in this notification during the period of this migration, and up until April 30, 2009, **please contact the Coordination Center** at 1-800-603-0877 oft.sm.cns.coordination.center@oft.state.ny.us

Customer Action Required: Yes

The new VPN solution requires all users of the HSEN or OA Cisco Client VPN solution to download a software installer package available at www.oft.state.ny.us/vpn/networkconnect.htm.

To ensure a successful installation, all requirements and steps listed on the web page need to be followed. Support documentation can also be found on this web page.

Details

CIO/OFT's Customer Networking Solutions is migrating from the Cisco VPN Client to Juniper Network Connect VPN. **This migration will end on April 30, 2009.**

The new VPN solution is a web-based network access method that establishes a connection to the state network using a standard web browser. The new VPN client is coupled with an endpoint defense module called Juniper Host Checker.

The software package provided (www.oft.state.ny.us/vpn/networkconnect.htm) will install the Juniper Installer Service, the Symantec Protection Agent, and the SCCM client.

Before installing the software package:

- The account installing the software must have administrative privileges on the local workstation.
- The computer must be a state asset and a member of the HSEN or NYS domain.
- The Cisco VPN Client should be uninstalled

Once the package has been installed; the user must proceed to the Juniper VPN appliance to complete the Network Connect Installation as described in the Network Connect Installation Guide (available at the link provided above).

Attachment

Granting Administrative Access to Laptop Users



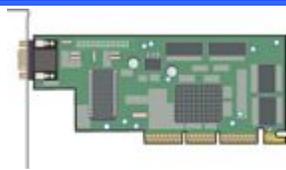
09-CNS-02
JuniperVPN _ Attach_



NEW Postings to the CONNECTIONS Intranet

The following documents were recently posted to the CONNECTIONS intranet website:

- **...CONNECTIONS NEWS...**
<http://ocfs.state.nyenet/connect/>



Weekly System Maintenance

Due to regularly scheduled system maintenance, the CONNECTIONS application will not be available on...

- **Wednesday, 4/29/09** from 5:00 AM - 7:00 AM
- **Friday, 5/01/09** from 5:00 AM - 7:00 AM



Office of
Children & Family
Services

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Commissioner