



..CONNECTIONS NEWS..

for the week of April 3 - 10, 2009

Developing a more caseworker centric system

CONNECTIONS Intranet site: <http://ocfs.state.nyenet/connect/>

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"Info to Know" for Caseworkers



The Training Database

This piece was in the last edition of the *CONNECTIONS NEWS*.

The training database will not be available on Monday, April 6th or Tuesday, April 7th. They will be updating the info in the database during that time.

General “Info to Know”

** Please note:

- The following piece was sent to local district and voluntary agency LAN Administrators earlier today. Please refer any questions to your agency LAN Admins.
- This implementation does not impact SSL/VPN users - only those who have Client VPN will be impacted.



Customer Notification - Juniper VPN Network Connect Client Migration (09-CNS-02)

CUSTOMER NOTIFICATION—(CUSTOMER NETWORKING SOLUTIONS)

NUMBER: 09-CNS-02

TITLE: Juniper VPN Network Connect Client Migration

DATE ISSUED: March 26, 2009

Overview

CIO/OFT’s Customer Networking Solutions is migrating from the Cisco VPN Client to Juniper Network Connect VPN. **This migration will end on April 30, 2009.**

The new VPN solution is a web-based network access method that establishes a connection to the state network using a standard web browser. The new VPN client is coupled with an endpoint defense module called Juniper Host Checker. This component ensures that the accessing machine is a member of either the HSEN or NYS active directory domain, and it requires that the Symantec Protection Agent is installed and running.

Please read this notification in its entirety for more information and installation instructions.

Services Impacted

All HSEN and CIO/OFT (OA) Cisco VPN users will be impacted by this change. If administrative rights have been granted, users can install and begin using the new client immediately. If administrators are not certain that VPN users have administrative rights and are interested in granting them, view the document “Granting Administrative Access to Laptop Users.” After April 30, 2009, the HSEN and OA Cisco VPN service will no longer be available.

Audience

This notice has been distributed to LAN Administrators and Local Security Administrators who support HSEN and OA Cisco Client VPN users for remote network access. Please inform your VPN user community accordingly.

Assistance

For local districts:

If you have any questions or concerns related to this Notification, please contact the Coordination Center at 1-800-603-0877 or send an email to: oft.sm.cns.coordination.center@oft.state.ny.us

For voluntary agencies:

Questions regarding this notification should be directed to either mailbox:

Internal: ocfs.sm.deployment

External: ocfs.sm.deployment@ocfs.state.ny.us

Customer Action Required: Yes

The new VPN solution requires all users of the HSEN or OA Cisco Client VPN solution to download a software installer package available at www.oft.state.ny.us/vpn/networkconnect.htm.

To ensure a successful installation, all requirements and steps listed on the web page need to be followed. Support documentation can also be found on this web page.

Details

CIO/OFT's Customer Networking Solutions is migrating from the Cisco VPN Client to Juniper Network Connect VPN. **This migration will end on April 30, 2009.**

The new VPN solution is a web-based network access method that establishes a connection to the state network using a standard web browser. The new VPN client is coupled with an endpoint defense module called Juniper Host Checker.

The software package provided (www.oft.state.ny.us/vpn/networkconnect.htm) will install the Juniper Installer Service, the Symantec Protection Agent, and the SCCM client.

Before installing the software package:

- The account installing the software must have administrative privileges on the local workstation.
- The computer must be a state asset and a member of the HSEN or NYS domain.
- The Cisco VPN Client should be uninstalled

Once the package has been installed; the user must proceed to the Juniper VPN appliance to complete the Network Connect Installation as described in the Network Connect Installation Guide (available at the link provided above).

Attachment

Granting Administrative Access to Laptop Users



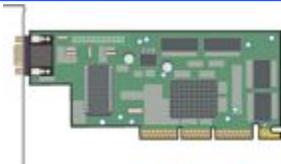
09-CNS-02
JuniperVPN _ Attach_



NEW Postings to the CONNECTIONS Intranet

The following documents were recently posted to the CONNECTIONS intranet website:

- **...CONNECTIONS NEWS...**
<http://ocfs.state.nyenet/connect/>



Weekly System Maintenance

Due to regularly scheduled system maintenance, the CONNECTIONS application will not be available on...

- [Wednesday, 4/8/09](#) from 5:00 AM - 7:00 AM
- [Friday, 4/10/09](#) from 5:00 AM - 7:00 AM



Office of
Children & Family
Services

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